

- 1 Members must set out any grievance in writing and send the statement or a copy of it to the Director complete with substantiating evidence.
 - 2 The Chapter Director having had reasonable opportunity to investigate and consider its response may invite the member or members to attend a meeting to discuss the grievance.
 - 3 Within a reasonable time after the investigation and or meeting the Chapter Director and or HarleyWorld Director shall inform the member or members of its decision as to the chapters response to the grievance.
 - 4 The decision of the Chapter Director and / or HarleyWorld Director will be final.
 - 5 If you are dissatisfied with the disciplinary decision any further action over and above the Chapter procedures and policies, such as legal action will have to be taken against the accused by the aggrieved party privately outside of the chapter and Harley Owners Group.
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